



SOUTH ASIAN UNIVERSITY

Akbar Bhawan Campus, Chanakyapuri

New Delhi – 110021

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F. No. SAU/8-6/2011/102

07-08-2020

CIRCULAR FOR STUDENTS

The Group Medical Insurance Cover (GMC) & Group Personal Accident (GPA) policies with limited insurance cover of Rs 1,50,000/- per student, have been renewed for one year (**subject to specific terms and conditions of the policy**) for all continuing students. The details of the renewed medical insurance polices taken through M/s Star Health & Allied Insurance Co. Ltd. are as under:

	<u>Policy No.</u>	<u>PERIOD OF INSURANCE</u>
<u>Old Continuing Students 2019 Batch-</u>	P/161200/01/2021/005129	01-08-2020 to 31-07-2021

1) A copy of the policy document is attached for reference and the same is also being uploaded on SAU website.

Students may note that claim against hospitalization under the above polices is admissible only for hospitalisation for more than 24 hours only. **NO CHARGES ARE ADMISSIBLE FOR DAY CARE TREATMENTS OR HOSPITALISATIONS FOR LESS THAN 24 HOURS.**

2) Students are further informed that in case they are advised for/ require hospitalisation, they may approach the network hospitals of M/s Star Health & Allied Insurance Co. Ltd. to avail the facility of cashless treatment upto Rs 1,50,000/- subject to various caps and limits as mentioned in the policy . The list of network hospitals in Delhi NCR is available on the website www.starhealth.in and is also provided with the card. In case of non network hospitals, the students will have to pay for the hospitalisation expenses initially and subsequently apply for settlement of claim amount from the Insurance company by filing claim form as per para 5.

3) The following details may be provided to the **"TPA DESK"** at the hospital, at the time of hospitalisation:

i) ID Card No.- Students may collect their Insurance Cards along with Kit (List of Hospitals, Claim form and other details) from room No. 410.

(Students may also download their ID card from the following link:
<http://www.portal.starhealth.in/Agent/New Gen/Generate ID Card/asp>)

ii) A **"CLAIM No."** may be obtained from the toll free No. 18004252255/04428263300 with in 24 hours of hospitalisation. Students may also call on the above toll free number for any clarification.

Email- support@starhealth.in.

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**Please quote the Customer ID No. given in the Customer Identity card for assistance.
Immediate intimation to Star Health through above telephone number is a must in case of hospitalisation.**

The Customer ID Card to be produced at the time of hospitalisation along with the valid photo identity proof.

4) The above information along with date and time of hospitalisation may also be conveyed to the following officials of Star Health to facilitate cashless treatment/ settlement of supplementary claim, if any.

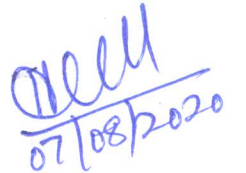
- i) Mr. Pramod Sharma - 9911792679, 40572101.
- ii) Mr. Manish Arora - 7838383353.

5) Supplementary claim for claiming refund of amount (paid by students subject to the terms, conditions and entitlement (limits of the policy), can be filed by submitting the claim form along with original copies of

- i) Hospital bills
- ii) Discharge Summary, and
- iii) Pre hospitalisation bills, if any,

at the following address.

**M/s Star Health & Allied Insurance Co. Ltd,
G-8, Hauz Khas Market,
Aurbindo Marg,
New Delhi-110049
Telephone No- 011-40572101-109.**


AD (HSS)

Copy for information to

- 1) PS to President/ Registrar/ Director (Finance)/ Dean of Student
- 2) Medical officer, SAU.
- 3) AD (ICT), with a request to kindly upload on SAU website along with policy documents.
- 4) Wardens (Men's Hostel & Women's Hostel).
- 5) All Faculty Assistants.
- 6) Notice Boards.